BEFORE THE FEDERAL COMMUNICATIONS COMMISSION WASHINGTON, D.C. 20554

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In the Matter of)		FEDERAL COLL	, 1770
*)	CC Docket No. 94-102	OFFICE	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -
Revision of the Commission's Rules)			Concludy Con
to Ensure Compatibility with)	RM-8143		
Enhanced 911 Emergency)			
Calling Systems)			

To: The Commission

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REPLY COMMENTS OF COMCAST CELLULAR COMMUNICATIONS, INC.

Comcast Cellular Communications, Inc. ("Comcast Cellular"), by its attorneys, hereby submits its reply comments in response to the Commission's Public Notice in the above-referenced proceeding. 1/2

While Comcast Cellular applauds the desire of the Commission to promote enhanced wireless 911 services, Comcast Cellular must oppose adoption of the fatally flawed model described in the "Consensus Agreement." Rather, the Commission should adopt a model that more closely follows the dictates of the marketplace. This will result in better, cheaper advanced 911 services that are tailored to local needs.

Comcast Cellular has a significant interest in this proceeding, both as a major provider of cellular service and as a company which has devoted time and resources to the review of various advanced 911 technologies. Comcast also has been a participant in the

^{1/} Public Notice, "Commission Seeks Additional Comment in Wireless Enhanced 911 Rulemaking Proceeding Concerning 'Consensus Agreement' Between Wireless Industry Representatives and Public Safety Groups," DA 96-198, rel. Feb. 16, 1996 (the "Public Notice"). The Public Notice requested additional comments in the Commission's pending wireless 911 rulemaking. See Revision of the Commission's Rules to Ensure Compatibility with Enhanced 911 Emergency Calling Systems, Notice of Proposed Rulemaking, CC Docket No. 94-102, rel. October 19, 1994.

Associated Group trial of the automatic location identification ("ALI") technology in the Philadelphia market. Comcast was not, however, a participant in the negotiations that led to the "Consensus Agreement" on which the Commission sought comment in the Notice.²

Comcast Cellular believes that the prompt, efficient implementation of advanced 911 technologies that meet local needs is in the public interest. Contrary to the representations of some parties (notably KSI, Inc.), current ALI technology is not sufficiently advanced for rapid deployment. For example, while the Associated Group's trial in the Philadelphia market shows great promise, to date only a limited alpha trial has been conducted there. It is simply not clear how much more development will be necessary before ALI can be deployed on a widespread basis. Moreover, even assuming that ALI can be developed to the point of commercial deployment for standard AMPS cellular in relatively dense markets in the next few years, that is not enough to support a mandate from the Commission in this proceeding. The comments in this proceeding show that current ALI technologies are not suited for many rural markets. Comments of Ad Hoc Rural Cellular Coalition at 3-4. At the same time, ALI technologies that work for AMPS still will have to be modified, possibly in fundamental ways, to work with digital technologies such as CDMA, TDMA and GSM as those technologies are deployed in wireless networks across the country.

Despite these realities, one prospective vender of ALI technology, KSI, argues that the Commission should adopt a hardline, inflexible position and mandate implementation of advanced 911 technologies by a strict deadline.³/ The reason for KSI's position is obvious:

<u>2</u>/ Based upon the comments filed in response to the Public Notice, it appears that many carrier perspectives were omitted from those negotiations.

^{3/} KSI Comments at 3. KSI also insists that the mandate should include dynamic (continued...)

It is a vendor of ALI equipment and, as reported recently in *Wireless Week*, the price for ALI technology is expected to be \$50,000 a cell site.⁴ A wireless carrier with 500 cell sites, such as a large cellular carrier, would have to spend \$25 million to implement KSI's technology. A PCS provider, with many more cell sites in its coverage area than a cellular carrier, could spend more money implementing ALI than it spent to obtain its license in the Commission's auctions.⁵/

A Commission mandate for implementation of this technology by a specific deadline regardless of cost will benefit only the few equipment vendors, such as KSI, that may be able to offer minimally compliant ALI technology before the deadline. A deadline will eliminate any incentive for these vendors to provide low cost, efficient technologies that will benefit the public interest. Instead, all leverage will have been given to those vendors and they will be able to extract monopoly rents for their technologies from both wireless carriers and municipalities that pay for 911 implementation. Moreover, vendors like KSI would have no incentive to improve their technology because they would obtain no benefit from doing so.

^{3/ (...}continued) updating of location information, a technology that has marginal utility at best. *Id.* at 4-5. In almost every case, the initial location of a wireless 911 call will be the location that matters. Typically cellular 911 calls come from stationary callers or from moving callers reporting the location of an incident along the side of a road, in which case dynamic updating will provide information that becomes less accurate with each update.

^{4/} See Renée Saunder, "E-911 Pact Heads to FCC," Wireless Week, Feb. 26, 1996 at 1.

^{5/} These financial realities also demonstrate that the suggestion of one commenter that wireless carriers should be required to offset their costs of implementing 911 capabilities with revenues they obtain from commercial uses of those capabilities is ridiculous. See Comments of Ad Hoc Alliance for Public Access to 911 at 19. There is no potential commercial use of location technologies that would come remotely close to recovering a cost of \$50,000 per cell site.

A better solution is for the Commission to adopt rules that are more consonant with the normal workings of a competitive marketplace. If vendors have an incentive to develop efficient, cost-effective and feature-rich advanced 911 solutions, they will do so. The Commission can create that incentive by adopting one or both of two approaches: either (1) permit local authorities to require implementation of advanced 911 technologies (in both Phase I and Phase II) only if they reimburse wireless providers for their reasonable costs (including a profit) of doing so; or (2) permit wireless carriers to implement advanced 911 technologies only when they determine that it is economically reasonable to do so (which, among other things, will be affected by the implementation of any such technologies by its competitors). These approaches provide appropriate incentives for implementation of advanced 911 capabilities when it makes sense to do so.

First, if carriers have the choice of when or whether to implement advanced 911 features, they will not purchase those capabilities until it is economically reasonable to do so. This means that the timing of implementation will be based on the needs of the competitive marketplace. Because the timing of implementation would depend on both the price and functionality offered by a vendor of ALI capabilities, there would be strong marketplace incentives for vendors to develop inexpensive, efficient and feature-rich technology that is attractive to wireless carriers. This approach is further advanced by maintaining the ability of carriers to charge subscribers for 911 capabilities.

^{6/} Indeed, there is likely to be a competitive advantage to offering advanced 911 services in some cases. A carrier could advertise the availability of advanced 911 as an advantage over another carrier's service, for instance, or might be able to recoup the costs of sufficiently inexpensive ALI technology by offering vehicle monitoring services.

Similarly, if carriers' obligations are dependent on the willingness of local officials to bear the costs (including reasonable profits) of providing advanced 911 capabilities, marketplace incentives also will come into play. Local officials will have to choose how to spend their scarce public safety resources, and will choose to implement advanced 911 capabilities only if that is a good use of those resources. Local public safety officials also will have incentives to work with wireless carriers to determine the most efficient advanced 911 technologies and to find technologies that have dual uses, so that the carrier will be willing to bear some of the costs. It also must be emphasized that, for marketplace incentives to work, wireless carriers must be entitled to a reasonable profit on their 911 costs, in the same way that landline carriers now profit from 911 services. Otherwise, local officials may choose to implement 911 technologies that are more expensive or less efficient than would be chosen in a truly competitive marketplace. In addition, carriers must be entitled to reimbursement for all 911 implementation costs, including those for services identified in the Consensus Agreement as Phase I services.

This latter model for implementation of advanced 911 capabilities is similar in principle to the universal service model contemplated by the Telecommunications Act of 1996. Under that model, carriers are entitled to be compensated for providing services that the state deems essential. *See* 47 U.S.C. § 254. The critical difference is that this model is more responsive to marketplace needs because there is no automatic requirement that advanced 911 capabilities be deployed. Instead, they will be deployed only when it makes economic sense for local public safety officials. Not only will this approach reduce the likelihood of uneconomic deployments, it also will avoid deploying advanced wireless 911

services before local public safety officials have the ability to take advantage of those features. 21

Thus, the Commission should not adopt rules mandating implementation of 911 capabilities on a strict, inflexible schedule. Current technology has not advanced sufficiently to justify such a mandate, and mandatory implementation on a fixed schedule will not encourage development of effective and reasonably-priced solutions. Rather, the Commission should adopt a model that takes advantage of market forces and encourages deployment of 911 features when doing so will be cost-effective and beneficial to all parties — wireless carriers, consumers and public safety agencies — alike.

^{7/} As the comments of rural cellular carriers describe, this is a real concern. There are many areas of the country where basic 911 is not yet deployed. Ad Hoc Rural Cellular Coalition Comments at 5. It would be pointless to require wireless carriers to deploy advanced 911 capabilities in these areas at this time.

For all of these reasons, Comcast Cellular Communications, Inc., urges the Commission to adopt rules consistent these reply comments in this matter.

Respectfully submitted,

COMCAST CELLULAR COMMUNICATIONS, INC.

Leonard J. Kennedy

J.G. Harrington

Its Attorneys

DOW, LOHNES & ALBERTSON, A Professional Limited Liability Company 1200 New Hampshire Avenue, N.W. Suite 800 Washington, D.C. 20037 (202) 776-2000

March 11, 1996

CERTIFICATE OF SERVICE

- I, Tammi A. Foxwell, a secretary at the law firm of Dow, Lohnes & Albertson, do hereby certify that on this 11th day of March, 1996, I caused copies of the foregoing "Reply Comments" to be served, by first-class mail except where indicated as hand delivery, to the following:
- *The Honorable Reed E. Hundt Chairman Federal Communications Commission 1919 M Street, NW, Room 814 Washington, DC 20554 (STOP CODE 0101)
- *The Honorable Andrew C. Barrett Commissioner Federal Communications Commission 1919 M Street, NW, Room 826 Washington, DC 20554 (STOP CODE 0103)
- *The Honorable Rachelle B. Chong Commissioner Federal Communications Commission 1919 M Street, NW, Room 844 Washington, DC 20554 (STOP CODE 0105)
- *Ms. Michelle Farquhar
 Chief, Wireless Telecommunications Bureau
 Federal Communications Commission
 2025 M Street, NW, Room 5002
 Washington, DC 20554
 (STOP CODE 2000)
- *Won Kim
 Policy Division
 Wireless Telecommunications Bureau
 Federal Communications Commission
 2025 M Street, NW, Room 5202
 Washington, DC 20554

- *The Honorable James H. Quello Commissioner Federal Communications Commission 1919 M Street, NW, Room 802 Washington, DC 20554 (STOP CODE 0106)
- *The Honorable Susan Ness Commissioner Federal Communications Commission 1919 M Street, NW, Room 832 Washington, DC 20554 (STOP CODE 0104)
- *Mr. John Cimko
 Chief, Policy Division
 Wireless Telecommunications Bureau
 Federal Communications Commission
 2025 M Street, NW, Room 5202
 Washington, DC 20554
 (STOP CODE 2000E)
- *Ms. Regina Keeney Chief, Common Carrier Bureau Federal Communications Commission 1919 M Street, NW, Room 500 Washington, DC 20554 (STOP CODE 1600)

The Ad Hoc Telecommunications Users Committee, The California Bankers Clearing House and The New York Clearing House Association c/o James S. Blaszak/Ellen G. Block Levine, Blaszak, Block & Boothby 1300 Connecticut Avenue, NW, Suite 500 Washington, DC 20036 Adcomm Engineering Company c/o Joseph P. Blaschka, Jr., PE 1463 I 128th Avenue, NE Woodinville, WA 98027

AllTell Mobile Communications, Inc. c/o Glenn S. Rabin 655 15th Street, NW, Suite 220 Washington, DC 20005

American Personal Communications c/o Kurt A. Wimmer Covington & Burling 1201 Pennsylvania Avenue, NW PO Box 7566 Washington, DC 20044

AMSC Subsidiary Corporation c/o Lon C. Levin 10802 Park Ridge Boulevard Reston, VA 22091

Association of College & University Telecommunications Administrators c/o Randal R. Collett I 52 West Zandale Drive, Suite 200 Lexington, KY 40503-2486

National Emergency Number Association c/o James R. Hobson Donelan, Cleary, Wood & Maser, PC 1100 New York Avenue, NW, #750 Washington, DC 20005 Alamo Area Council of Governments c/o Al J. Notzon III I 18 Broadway, Suite 400 San Antonio, TX 78205

American Mobile Telecommunications Association, Inc. c/o Elizabeth R. Sachs I I 50 I 8th Street, NW, Suite 250 Washington, DC 20036

Ameritech c/o Frank Michael Panek Room 4H84 2000 West Ameritech Center Drive Hoffman Estates, IL 60196-1025

Associated Group, Inc. c/o William F. Adler/Steven N. Teplitz Fleischman and Walsh 1400 16th Street, NW Washington, DC 20036

Association of Public-Safety Communications Officials-International, Inc. c/o Robert M. Gurss Wilkes, Artis, Hedrick & Lane 1666 K Street, NW, #1100 Washington, DC 20006

Adcomm Engineering Company c/o Joe Blaschka 1463 | 128th Avenue, NE Woodlinville, WA 98072 Bell Atlantic c/o Betsy L. Anderson 1320 N. Courthouse Road, 8th Floor Arlington, VA 22206

C.J. Driscoll & Associates 2066 Dorado Drive Rancho Palos Verdes, CA 90275

County of Los Angeles c/o Thomas H. Bugbee Telecommunications Branch Information Technology Services PO Box 223 I Downey, CA 90242

Constellation Communications, Inc. c/o Robert A. Mazer/Albert Shuldiner Vinson & Elkins LLP 1455 Pennsylvania Ave., NW, Suite 700 Washington, DC 20004-1008

National Association of State Emergency Medical Services Directors c/o Mark S. Johnson EMS Communications Committee 1947 Camino Vida Roble, Suite 202 Carlsbad, CA 92008

Cellular Telecommunications Industry Association (CTIA) c/o Michael F. Altschul 1250 Connecticut Ave., NW, Suite 200 Washington, DC 20036 BellSouth Corporation, BellSouth Telecommunications, Inc., BellSouth Enterprises, Inc. and BellSouth Cellular Corp. c/o Jim O. Llewellyn I 15 Peachtree Street, NE Atlanta, GA 30309-3610

Cable Plus c/o Gary O'Malley 1 | 400 SE 6th Street, Suite | 20 Bellevue, WA 98004

Department of Corrections c/o G. Kevin Carruth Planning and Construction Division PO Box 942883 Sacramento, CA 94283-0001

People of the State of California and The Public Utilities Commission of the State c/o Ellen S. Levine 505 Van Ness Avenue San Francisco, CA 94102

Cellular Networking Perspectives Ltd. c/o David Crowe 636 Toronto Crescent, NW Calgary, Alberta T2N 3W I Canada

CMT Partners c/o Adam A. Andersen 65 | Gateway Boulevard, | 5th Floor South San Francisco, CA 94080 Comsat Corporation c/o Alicia A. McGlinchey 22300 Comsat Drive Clarksburg, MD 2087 I

Department of Defense c/o Paul R. Schwedler/Carl W. Smith Telecommunications, DoD Defense Information Systems Agency Code DO I 70 I S. Courthouse Road Arlington, VA 22204

Elert & Associates c/o Ed Hazelwood 140 Third Street South Stillwater, MN 55082

ESPN and ESPN2 c/o Edwin M. Durso 605 Third Avenue New York, NY 10158-0180

Hillsborough County Office of the County Administrator c/o B.J. Smith PO Box 1110 Tampa, FL 33601

National Emergency Number Association (NENA) c/o John Schroeder 8744 Government Drive New Port Richey, FL 34654

A.P.C.O. — Georgia Chapter c/o James M. Dye 140 N. Marietta Parkway Marietta, GA 30060 Consumers First and the Ad Hoc Alliance for Public Access to 911 c/o Jim Conran PO Box 2346 Orinda, CA 94563

E.F. Johnson Company c/o Susan H.R. Jones Gardner, Carton & Douglas I 30 I K Street, NW, Suite 900, East Tower Washington, DC 20005

Ericsson Corporation c/o David C. Jatlow Suite 600, 2300 N Street, NW Washington, DC 20037

Federal Highway Administration US Department of Transportation c/o Christine Johnson 400 7th Street, SW Washington, DC 20590

Lake County Information Services E9-1-1 Telecommunications c/o Bruce E. Thorburn PO Box 7800 Taveres, FL 32778-7800

GE Capital-Rescom c/o Danny E. Adams/Ann M. Plaza Wiley, Rein & Fielding 1776 K Street, NW Washington, DC 20006

Cityof Marietta Emergency Communications c/o Robert L. Williams, Jr. 112 Haynes Street, Suite 911 Marietta, GA 30060 National Emergency Number Association — Georgia Chapter c/o James M. Dye 140 N. Marietta Parkway Marietta, GA 30060

GTE c/o Andre J. Lachance/David J. Gudino 1850 M Street, NW, Suite 1200 Washington, DC 20036

Hong, Scott 667 Arbor Lane Warminster, PA 18974

Illinois Telephone Association c/o John F. Tharp PO Box 730 Springfield, IL 62705

Interagency Committee on Search and Rescue (ICSAR)
c/o Chairman Pennington
United States Coast Guard
2100 2nd Street, SW
Washington, DC 20593-0001

KSI Inc. c/o Charles J. Hinkle, Jr. 7630 Little River Turnpike, Suite 212 Annandale, VA 22003

Caddo Parish Communications District Number One c/o Martha Carter 1144 Texas Avenue Shreveport, LA 71101 GeoTek Communications, Inc. c/o Susan H.R. Jones Gardner, Carton & Douglas 1301 K Street, NW, Suite 900, East Tower Washington, DC 20005

Harris Corporation c/o R. Daniel Foley PO Box 1188 Novato, CA 94948-1188

IDB Mobile Communications, Inc. c/o Robert S. Koppel/Richard S. Whitt I 5245 Shady Grove Road, Suite 460 Rockville, MD 20850

International Communications Association c/o Brian R. Moir Moir & Hardman 2000 L Street, NW, Suite 512 Washington, DC 20036-4907

Kentucky Emergency Number Association (KENA) c/o Jack Y. Sharp 1240 Airport Road Frankfort, KY 40601

Liberty Cellular c/o David L. Nace/Marci E. Greenstein Lukas, McGowan, Nace & Gutierrez 1111 19th Street, NW, 12th Floor Washington, DC 20036

Department of Public Safety and Correctional Services Emergency Number Systems Board c/o Theodore I. Weintaub Suite 209, Plaza Office Center 6776 Reisterstown Road Baltimore, MD 21215-2341 Offices of the Attorney General c/o Stephen H. Sachs/ Emory A. Plitt, Jr./C.J. Messerschmidt Munsey Building Calvert and Fayette Streets Baltimore, MD 21202-1918 MCI Telecommunications Corp. c/o Larry A. Blosser/Donald J. Elardo 1801 Pennsylvania Avenue, NW Washington, DC 20006

Jackson County Emergency Communications District Mississippi Chapter of NENA c/o Patricia M. Balduf 600 Convent Avenue Pascagoula, MS 39567 Motorola, Inc. c/o Michael D. Kennedy/Michael A. Menius I 350 I Street, NW, Suite 400 Washington, DC 20005

National Association of Regulatory Utility Commissioners c/o Paul Rodgers PO Box 684 Washington, DC 20044 National Cellular Safetalk Center, Inc. c/o John Cusack 385 Airport Road, Suite A Elgin, IL 60123

Department of Law and Public Safety State Office of the Attorney General c/o George N. Rover Hughes Justice Complex CN 080 Trenton, NI 08625-0080 Nextel Communications, Inc. c/o Robert S. Foosaner/Lawrence R. Krevor 800 Connecticut Avenue, NW, Suite 1001 Washington, DC 20006

North American Telecommunications Association c/o Albert H. Kramer/Robert F. Aldrich Keck, Mahin & Cate 1201 New York Avenue, NW Penthouse Suite Washington, DC 20005-3919 National Emergency Number Association c/o Roy D. Meredith PO Box 429 High Point, NC 27261-0429

Emergency Services Advisory Committee c/o Lyle V. Gallagher PO Box 5511 Bismarck, ND 58502-5511 Northern Telecom Inc. c/o Stephen L. Goodman Halprin, Temple & Goodman I 100 New York Avenue, NW, Suite 650 East Washington, DC 20005 NYNEX Companies c/o Edward R.Wholl/Jacqueline E. Holmes Nethersole 120 Bloomingdale Road White Plains, NY 10605

OPASTCO c/o Lisa M. Zaina 21 Dupont Circle, NW, Suite 700 Washington, DC 20036

Oregon State Police Emergency Management Division c/o David C. Yandell 595 Cottage Street, NE Salem, OR 97310

Personal Communications Industry Association (PCIA) c/o Mark J. Golden 1019 19th Street, NW, Suite 1100 Washington, DC 20036

Pro-West & Associates c/o Philip G. Sailer PO Box 812 Walker, MN 56484

Redcom Laboratories Inc. c/o Jerome S. Caplan One Redcom Center Victor, NY 14564-0995

Siemens Rolm Communications Inc. c/o Scott E. Wollaston PO Box 58075 Santa Clara, CA 95052-8075 911 Association of Central Oklahoma Governments c/o Zach D. Taylor Six Broadway Executive Park 6600 North Harvey Place, Suite 200 Oklahoma City, OK 73116-7913

Orbital Communications Corporation c/o Albert Halprin Halprin, Temple & Goodman 1 100 New York Avenue, NW, Suite 650 East Washington, DC 20005

Pacific Bell, Nevada Bell and Pacific Bell Mobile Services c/o James P. Tuthill/Betsy Stover Granger 140 New Montgomery Street, Room 1525 San Francisco, CA 94105

Pertech America, Inc. c/o Michael J. Celeski One Illinois Center I I East Wacker Drive, Suite 500 Chicago, IL 6060 I

Proctor c/o O.C. Lee 15050 Northeast 36th Redmond, WA 98052-5317

Rural Cellular Association c/o David L. Jones 2120 L Street, NW, Suite 520 Washington, DC 20037

Southwestern Bell Mobile Systems, Inc. c/o Bruce E. Beard 17330 Preston Road, Suite 100A Dallas, TX 75252

Forest A. Southwick 107 Bent Twig Road Easley, SC 29642-9523

Stanford Telecommunications, Inc. c/o Herman A. Bustamante 121 Crossman Avenue Sunnyvale, CA 94089-1117

Starsys Global Positioning, Inc. c/o Raul R. Rodriguez/Stephen D. Baruch Leventhal, Senter & Lerman 2000 K Street, NW, Suite 600 Washington, DC 20006

Telecommunications for the Deaf, Inc. c/o Alfred Sonnenstrahl 8719 Colesville Road, Suite 300 Silver Spring, MD 20910

Telident, Inc. c/o Michael J. Miller 4510 West 77th Street, Suite 101 Minneapolis, MN 55435

Greene County Emergency Communications
District
c/o Pete Luttrell
I I Union Street
Greeneville, TN 37743

Texas Advisory Commission on State Emergency Communications c/o Dan Morales PO Box 12548, Capitol Station Austin, TX 78711-2548 Springwich Cellular Limited Partnership c/o Jean L. Kiddoo/Shelley L. Spencer Swidler & Berlin 3000 K Street, NW, Suite 300 Washington, DC 20007

Stanford Telecommunications, Inc. c/o Leonard Schuchman 1761 Business Center Drive Reston, VA 22090

Tele-Communications Association c/o R. Michael Senkowski/Jeffrey S. Linder/Ilene T. Weinrich Wiley, Rein & Fielding 1776 K Street, NW Washington, DC 20006

Telecommunications Industry Association c/o Dan Bart 2500 Wilson Boulevard, Suite 300 Arlington, VA 2220 I

Carter County Emergency Communications District c/o Russell A. Hopkins PO Box 999 Elizabethton, TN 37643

Terrapin Corporation c/o David Kelley 11958 Monarch Street Garden Grove, CA 92641

Greater Harris County 9-1-1 Emergency Network c/o Laverne Hogan 602 Sawyer, Suite 710 Houston, TX 77007 National Emergency Number Association — Texas Chapter c/o J. Ross Sherohman PO Box 632911 Nacogdoches, TX 75963-2911

US West, Inc. c/o Jeffrey S. Bork 1020 19th Street, NW, Suite 700 Washington, DC 20036

United States Coast Guard c/o J.D. Hersey, Jr. 2100 2nd Street, SW Washington, DC 20593

Anacortes Police Department c/o Michael L. King 1011 12th Street Anacortes, WA 98221

Department of Community, Trade and Economic Development c/o Robert G. Oenning PO Box 48346 Olympia, WA 98504-8346

King County Police Communications c/o Captain John W. Beard 516 Third Avenue Seattle, WA 98104-2312

San Juan County c/o David L. Zeretzke 350 Court Street, #5 Friday Harbor, WA 98250 TRW, Inc. c/o Norman P. Leventhal/Daid S. Keir Leventhal, Senter & Lerman 2000 K Street, NW, Suite 600 Washington, DC 20006

United States Cellular Corporation c/o Peter M. Connolly Koteen & Naftalin 1150 Connecticut Avenue, NW Washington, DC 20036

UTC c/o Jeffrey L. Sheldon/Thomas E. Goode 1140 Connecticut Avenue, NW, Suite 1140 Washington, DC 20036

Cowlitz County Technical Services Center c/o Richard L. Bullock 312 SW First Avenue Kelso, WA 98626-1724

King County E911 Program Office c/o Marlys R. Davis 700 Fifth Avenue, Suite 2300 Seattle, WA 98104-5002

Peninsula Communications
Port Angeles Police Department
c/o Naomi L. Wu
321 East 5th Street
Port Angeles, WA 98362

Thurston County Department of Communications c/o James C. Quackenbush 2000 Lakeridge Drive, SW Olympia, WA 98502 Washington Tracer
Oregon Tracer
c/o Arthur A. Butler/Sara Siegler-Miller
Ater, Wynne, Hewitt, Dodson & Skerritt
60 I Union Street, Suite 5450
Seattle, WA 98101-2327

Westinghouse Electric Corporation Electronic Systems Group c/o James Carlsen PO Box 756 — MS A475 Baltimore, MD 21203

Ad Hoc Rural Cellular Coalition c/o Michael R. Bennet Bennet & Bennet, PLLC 1831 Ontario Place, NW Suite 200 Washington, DC 20009

Dennis C. Brown Brown & Schwaninger 1835 K Street, NW Suite 650 Washington, DC 20006 Waterway Communications Systems, Inc. c/o Martin W. Bercovici Keller and Heckman 1001 G Street, NW, Suite 500W Washington, DC 20001-4545

Ad Hoc Alliance for Public Access to 911 c/o Samuel A. Simon 901 15th Street, NW Suite 230 Washington, DC 20005

John Prendergast Blooston, Mordkofsky, Jackson & Dickens 2120 L Street, NW Suite 300 Washington, DC 20554

Alejandro A. Calderón President Concepts to Operations, Inc. 801 Compass Way, Suite 217 Annapolis, MD 21401

*Via hand delivery.